

TREASURIES AND ACCOUNTS DEPARTMENT

<p>FROM Thiru.C.Muninathan, I.A.S., Director of Treasuries and Accounts, Panagal Building, Saidapet, Chennai – 600 015</p>	<p>TO All the Subordinate Offices</p>
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Letter No.43085/2015/P1, dated 11.05.2016

Sir,

Sub: Computer Hardware and Equipments procured during the year 2012 – Warranty period completed – Extended warranty requested – Regarding.

- Ref: 1. This Office Letter No.43085/2015/P1, dated 31.12.2015
2. This Office Letter No.43085/2015/P1, dated 4.3.2016
3. Letter from ELCOT No. ELCOT/Proc/C070/2015-16, dated 20.4.2016 along with Proforma Invoices

The attention of the Officers in the address entry is drawn to the references cited.

It is informed that the Extended Warranty with respect to Computer Hardwares and Peripherals supplied in the year 2012 have been ordered by ELCOT to the respective vendors. At the time of breakdown of any Computer Hardware, the date of installation of the Computer Hardware has to be verified with records to decide upon whether Computer Hardware is under AMC or Extended Warranty. Accordingly vendors concerned shall be contacted for raising Service calls. Details like Type of Hardware, Vendor to be contacted, phone numbers have been given below:-

S.No	Description	Status	Contact Detail
1	Servers, Systems, Printers, UPS all supplied prior to 2012	AMC	M/s.Hitachi Systems Micro Clinic In respect of Offices in Chennai 9841102552 In respect of Offices other than Chennai 9941901224 044-42144242, 044-42182025

2	All HP Servers, HP Systems, EPSON 80 Col. Dot Matrix Printers, HP Scanners, LIPI Printers supplied in the year 2012	Extended Warranty	M/s.Zigma Technologies, 9791933074, 9791933083
3	All Acer Systems supplied in the year 2012	Extended Warranty	M/s.Acer India Pvt.Ltd Customer Care number 1800-11-4100 Thiru.Mohan 9840921666
4	All KODAK Scanners (High End Scanners) supplied in the year 2012	Extended Warranty	M/s.Origin ITFS Thiru.Selvakumar 9843840111
5	All UNILINE UPS supplied in the year 2012 (5 KVA / 2 KVA) supplied in the year 2012	Extended Warranty	M/s.Uniline Energy Systems, 044-22671104 Thiru.Manivannan 7708062661 7708062659 Thiru.Suresh Chandra Chaudhary 7708062655 Thiru.Vikram 7708062662
6	All RPC UPS supplied in the year 2012 (5 KVA / 2 KVA) supplied in the year 2012	Extended Warranty	M/s.JR Communication & Power Controls Pvt.Ltd 9442150005 Thiru.Rajendran 9442160006
7	All 10 KVA UPS supplied in the year 2012	AMC	M/s.Novateur Electrical and Digital Systems 9841664244
Systems and Peripherals supplied in the year 2013 and later are under warranty and Service Calls relating to those items, respective suppliers may be contacted.			

The Officers in the address entry are also requested to place the above details on display in the Computer Sections at their Office and ensure that the above details are communicated to the Sub Treasuries under their control.

This letter should be acknowledged by next post.

S. Chander
11.11.14

For Director of Treasuries and Accounts

Copy to
File No.49718/2015/P1
File No.52530/2015/P1
File No.31958/2015/P1
File No.21194/2016/P1
webadmin.tn@nic.in

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11/15/14