

**TREASURIES AND ACCOUNTS DEPARTMENT**

<b>From</b> <b>Thiru Tenkasi S Jawahar IAS</b> Principal Secretary and Commissioner of Treasuries and Accounts, Government of Tamil Nadu, 3 <sup>rd</sup> Floor, Integrated Complex for Finance Departments, Veterinary Hospital Campus, Annasai Nandanam Chennai – 600 035. Office :044-24342438,24357412 Mobile:9718733070 9445543074	<b>To</b>  All Officers, Treasuries and Accounts Department, Tamilnadu.
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**RC. No.51282/P2/2003, Dated. 06.09.2017**

Sir,

<b>Sub: TNSWAN Connectivity issues – Providing Help Desk No - Reg</b>
<b>Ref: ELCOT D.O.ltr.No.ELCOT/IT-infra/TNSWAN/HC-37/T&amp;A/21/08/2017</b>

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I invite your kind attention to the reference cited.


It is ascertained that ELCOT has given the helpdesk numbers for communicating to raise ticket for TNSWAN connectivity issues. This may be used to track the status till closure of the issue.

All the Subordinate Officers are requested to use the helpdesk numbers for raising call log, complaints regarding TNSWAN connectivity issues.

1. **044 - 42940616**
2. **044 - 42940636**
3. **1800 - 1032-999**

Sd/- Tenkasi S Jawahar  
For Principal Secretary / Commissioner  
of Treasuries and Accounts

// forwarded by order //

  
Accounts Officer (S.A.)  
7/9/17

