

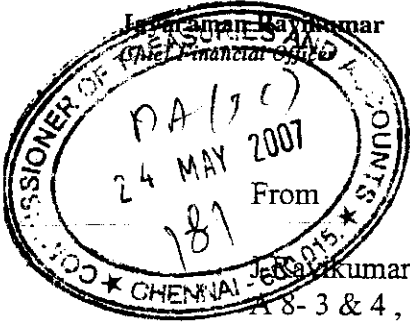
# The Dhamra Port Company Limited

(A joint venture of L & T and Tata Steel)

Second Floor, Fortune Towers, Chandrasekharapur, Bhubaneswar - 751 023.

Tel : 5510304 (D), 0674-2303829, Extn. 105, Fax : 0674-2303828

E-mail : jayaraman.ravikumar@gmail.com



May 21, 2007

Jayaraman Ravikumar  
A 8- 3 & 4, Unit 3  
Chandrama Complex  
Kharavela Nagar  
Near Master Canteen  
Bhubanewar - 751001  
Orissa

To  
The Finance Secretary  
Government of Tamil Nadu  
Secertariate  
Chennai -600009

Dear Sir.,

**Kind Attention : Mr. K. Gnanadesikan – IAS**

**Sub : Late Mr.N.Jayaraman – State Civil Pension PPO no A 110063**

My father Mr. N.Jayaraman (Retd Deputy Secretary to Govt of Tamil Nadu in early eighties) expired on 8<sup>th</sup> June 2006 after a prolonged illness followed by my mother N.Jayam on 22<sup>nd</sup> Oct 2006. I was fortunate to serve them during their last days at my residence in Bhubaneswar. It was a difficult phase in my life to witness their parting with us in a quick succession.

My mother during her short interval after her husband death was representing to the Pension officer, Chennai for pension and settlement of family security fund. She was soon confined to bed and I could not bring her to Chennai as part of establishing evidence of her survival to claim the pension and other amounts. Here I want to record my sincere gratitude to following persons who have really given us a human touch and expedited the process of settlement of all dues under the pension scheme:

- Mr. P.Chandran - Pension Pay Officer – DPI , EVK Sampath Malligai , Chennai
- Mr. Siva Subramanian – PA to Special Commissioner , Chennai



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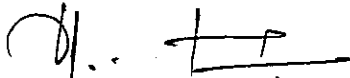
- Mr.R.Parthiban – Jt.Director – Treasury and Accounts , Chennai
- Ms. Qudsiagandhi –IAS – Special Commissioner – Treasury and Accounts ,Chennai

All the above were so considerate and I cannot explain the same in words. Honestly I never expected such like minded people working for a good cause of serving pensioners in a government office. I was preparing myself to run from pillar to post in getting the dues before my mother departed me. But they went on board to organize Video/Conference thro' web camera with my ailing mother in a novel way and captured this event as a concrete evidence for processing the claims. Though my mother could not get the dues before her demise due to internal formalities, she went with full satisfaction that there are good people in Government Sectors and they are really caring for old pensioners.

This video arrangement needs to be popularized and promoted. Like my mother, there are many pensioners who are ailing and unable to see settlement dues during their life time but their hopes are strengthened by the above role model officers /seniors .My only request to your good office is to relax internal formalities once bonafide of the pensioner is established so that settlement can happen quickly.

I once again thank you and your team of people who are poised to give a caring and satisfying service to million of helpless pensioners, withering by age and emotion.

With warm regards

  
**J.Ravikumar** 21/5  
**CFO**

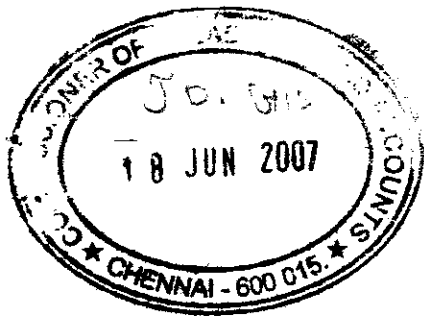
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**Bhubaneswar**

**CC : Ms. Qudsiagandhi – IAS – Special Commissioner , Treasury & Accounts**

**: Mr. R.Parthiban – Jt Director - Treasury & Accounts**

**: Mr. P. Chandran- Pension Pay Officer**

**: Mr. Siva Subramanian – PA to Spl.Commissioner**



**P. Chandrasekaran,**  
27 (Old No.9), Taylors Road,  
Kilpauk, Chennai - 600 010  
Phone: 2644 6319 / 3648  
Email: tnftnc@vsnl.net

**Tmt. Qudsia Gandhi,**  
**Special Commissioner**  
Treasuries and Accounts,  
Panagal Buildings,  
No 1, Jeenis Road,  
Saidapet,  
Chennai-600 015.

Dear Madam,

**Ref.:** The News Item in Deccan Chronicle dated 13<sup>th</sup> June 07

As an admirer of our CM, Dr. Kalaignar M. Karunanidhi and his eGovernance initiatives, I am extremely happy to learn about the changes you have brought about in your department using IT tools, online transactions, eGovernance principles etc.

I am sure thousands of Government employees, teachers, pensioners would profusely thank you for making their life e-as-y. It is not uncommon in rural schools for the teachers to lock the schools to travel to collect their monthly salaries.

In fact, there have been many instances when the teachers were robbed of the salaries of all the School teachers that they collected from sub Treasuries. All such unfortunate and avoidable incidents will now become things of the past.

We the public, sincerely thank you for all your eGovernance initiatives and congratulate you for your efforts to prove that IT can really help people and make their lives a bit more easy (Sofar we have only Railways as a good example. Now, we can talk about your Department as well, in this regard).

I only wish that other Departments follow suit in the interest of eGovernance and render great service to the tax payers.

With kind regards,

Sincerely,

  
**P. Chandrasekaran,**  
14-Jun-07