



Right To Information Act

TAMIL NADU TOURISM DEVELOPMENT **CORPORATION LIMITED**

Tamil Nadu Tourism Development Corporation Limited, hereinafter referred to as TTDC, was registered under the Indian Companies Act 1956 as a Company with the Registrar of Companies, Tamil Nadu on the 30th day of June, 1971. It was registered as a Company with the entire shareholding being held by the Government of Tamil Nadu and TTDC continues to be a wholly owned Government of Tamil Nadu Undertaking.

TTDC was established with the main objective to start, operate and promote establishments, undertakings, enterprises and activities of any description whatsoever which in the opinion of the Company are likely to facilitate or accelerate the development of tourism, handicrafts and cottage industries in Tamil Nadu.

The major divisions of the company comprise of the following:

- 1. Hotels
- 2. Transport
- 3. Fair

HOTELS SECTION

One of the major activities of TTDC is to own, maintain and run a chain of hotels at important places of tourist interest. Its hotels are mostly named as "Hotel Tamil Nadu". At present, TTDC is having hotels at the following places:

- Mamallapuram (Beach Resort
- Complex)
- Mamallapuram (Camping 0 Site)
- Kancheepuram 0
- o Tiruthani
- Ulundurpet
- Melmaruvathur
- Sathanur Dam
- Sriperumpudur
- Vedanthangal
- Thirukalukundram
- Ranipet
- Chennai-3 (Youth Hostel)
- o Madurai-I

- Salem 0
- Yercaud 0
- Hognenakkal 0
- Krishnagiri 0
- Hosur 0
- Tiruchi-I 0
- Tiruchi-II 0
- Thanjavur-I 0
- Thanjavur-II 0
- 0 Pitchavaram
- 0 Chidambaram
- 0 Nagapattinam
- Mettur Dam
- Namakkal
- Pudukottai

- Madurai-II
- o Kodaikanal
- Rameswaram-I
- Rameswaram-II
- o Palani
- Kanniyakumari
- Courtallam-I
- Courtallam-II
- o Sathur
- Tirunelveli
 Uthirakosamangai
 Kodai Road
- Mandapam
- VirudhunagarVaigaiDam

- Tranquebar 0
- Kumbakonam 0
- Udhagamandalam-I 0
- 0 Udhagamandalam-II
- 0 Coimbatore
- 0 Mettupalayam
- 0 Coonoor
- Gudalur 0
- Kothagiri 0
- Mudumalai 0
- Tiruchendur 0
- Vattakotttai
- Chennai-9 (Drive-in-Restaurant)

The details of tariff of TTDC hotels are available in the website at www.tamilnadutourism.org

FRANCHISING OF HOTELS AND RESTAURANTS

With a view to encourage private sector participation, TTDC has franchised the following hotels and restaurants

TTDC has also let out its Thanjavur-II and Tiruchi-II units on 30 years long term lease during 1995.

TTDC also operates Boat Houses, Telescope Houses, Petrol Bunk and **Restaurants at the following places:**

BOAT HOUSES:

- 1. Muttukadu
- 2. Mudalivarkuppam
- 3. Kodaikanal I & II
- 4. Ooty I & II
- 5. Pvkara
- 6. Yercaud
- 7. Pitchavaram
- 8. Courtallam

TELESCOPE HOUSES:

- 1. Kodaikanal
- Ooty
 Yercaud

RESTAURANTS:

- 1. Vandalur
- 2. New Delhi

TOURIST SERVICE CENTER (PETROL BUNK):

1. Mamallapuram

TRANSPORT SECTION

TTDC is operating a fleet of 24 Luxury vehicles as detailed below:

| 45 seater Volvo | - | 2 |
|--|---|---|
| 35 seater airconditioned coach | - | 4 |
| 35 seater non-airconditioned coach | - | 4 |
| 18 seater airconditioned coach | - | 6 |
| 18 seater non-airconditioned coach | - | 6 |
| 10 seater airconditioned Tempo Traveller | - | 2 |

With the above fleet and also with vehicles hired from private travel agents during increased demand, TTDC operates 38 types of package tours ranging from half-a-day to 14 days. The tours cover not only the major tourist destinations in Tamil Nadu, but also places in other States like Karnataka, Andhra Pradesh, Kerala, Pondicherry, Maharashtra, Madhya Pradesh, Uttar Pradesh and Orissa. TTDC also operates special package tours catering to the specific demands of the tourists from Malaysia, Singapore, Mauritius and South Africa. The details of package tours operated by TTDC are as follows:

REGULAR TOURS:

- 1. Half-a-day Chennai City Sight Seeing Tour
- 2. One Day Mamallapuram Tour
- 3. One Day Pondicherry Tour
- 4. One Day Thirupati Tour (Day trip)
- One Day Thirupadi Todi (Day dip)
 One Day Thirupadi Todi (Day dip)
 One Day Thirupadi Todi (Day dip)
 Three Day Navagraha Tour (Nine Planets)
 Six Day South India Tour
 Eight Day East West Coast Tour

- 9. Eight Day Tamil Nadu Tour
- 10. Fourteen Day Sunny South Tour
- 11. Daily Hop On Hop Off Tours to Mamallapuram

OPTIONAL TOURS (Subject to a minimum of 10 Tourists)

- 1. One day Surutappalli Tour
- 2. One Day Sakthi Tour (Deviar Darshan)
- 3. One Day Thirumal Darhsan Tour (nine Balaji Temples)
- 4. One Day St. Thomas Mount-Vandaloor Zoo and Kishkanta Tour.
- 5. One Day Fun & Entertainment Tour
- 6. One Day Thiruthani Kalahasti Nallathor Mathur Tour
- 7. One Day Thennangur Uthiramerur Madhuranthagam Tour
- 8. Three Day Nava Thirupathigal Tour (Tirunelveli)
- 9. One Day Thondainattu Thirupathigal Tour
- 10. Three Day Panchapoothasthalangal Tour
- 11. Four Day Arupadaiveedu Tour (Lord Muruga Tour)
- 12. Four Day Chozha Nattu Thirupathigal Tour
- 13. Five Day Pandiyanattu Thirupathigal Tour
- 14. Seven Day Mookambika Tour
- 15. Seven Day Andhra Tour
- 16. Eight Day Goa-Manthralayam Tour
- 17. Fourteen Day Mumbai-Ajantha-Ellora Tour
- 18. Fourten Dav Puri-Gava-Kasi-Allahaband Tour
- 19, 108 Amman Temple Tour
- 20. One Day Navagraha Tour (Temples around Chennai)

SEASONAL TOURS

- 1. Three Day Ooty Tour
- Three Day Kodaikanal Tour
 Three Day Yercaud-Hogenakkal Tour
 Three Day Bangalore-Mysore Tour
 Three Day Munnar Tour

- 6. Three Day Courtallam Tour

The details of all the Package Tours are available in the website at www.tamilnadutourism.org

SALES COUNTERS

TTDC is having Sales Counters at the following places for selling its tours and hotels:

- 1. TTDC, Tamil Nadu Tourism Complex, No.2 Wallajah Road, Chennai-600002 (Phone: 2538 3333/2538 4444/2536 7850 Fax: 2536 1385)
- TTDC, 4 E.V.R. Road, Chennai-600003 (Phone: 2538 2916/2538 4356 Fax: 2536 1385)
- 3. TTDC, LLA Buildings, 735 Anna Salai, Chennai-600002 (Phone: 2841 1177)
- 4. TTDC, Chennai Metropolitan Bus Terminal, Koyambedu, Chennai (Phone: 2479 1888)
- 5. Govt of India Tourism Office, 154 Anna Salai, Chennai-600002 (Phone: 2846 0285)
- 6. Tourist Information Counter, Government of Tamil Nadu, Gate No.2, Central Railway Station, Chennai-600003 (Phone: 2535 3351)
- 7. Tourist Information Counter, Egmore Railway Station, Chennai-600008. (Phone: 2819 2165)

While the counters operating from Tamil Nadu Tourism Complex and EVR Road function round the clock (24 hours a day), the other counters are functioning from 10.00 AM to 5.45 PM.

TTDC has also authorised the Government of Tamil Nadu Tourist Offices having offices/Information Centres outside Tamil Nadu to sell TTDC's tours and hotels. They are:

- 1. Govt of Tamil Nadu Tourist Office, First Floor, 50-D Old Idgah Colony, Nar Sheetal Colony, Agra-282001, Uttar Pradesh (Phone: 0562-2421183).
- Govt of Tamil Nadu Tourist Information Centre, G3 Ground Floor, Hem Koot Complex, (Near Nehru Bridge), Ashram Road, Ahmedabad-380009, Gujarat (Phone: 079-26580317)
- 3. Govt of Tamil Nadu Tourist Information Centre, City Railway Station, Bangalore-560023 (Phone: 080-22286181).
- 4. Govt of Tamil Nadu Tourist Office, Pantha Niwas, Lewis Road, Bhubaneswar-751014, Orissa (Phone: 074-2430169).
- Govt of Tamil Nadu Tourist Office, Shop No.16, Hotel Shivalik View, Ground Floor, Chandigarh Industrial and Tourism Development Corporation, No.121-122 Sector 17-B, Chandigarh-160017 (Phone: 0172-274915).
- 6. Govt of Tamil Nadu Tourist Information Centre, Boraco Complex, First Floor, C.S. Road, Guwahati-781001 (Phone: 0361-2544475).
- 7. Govt of Tamil Nadu Tourist Office, Govinda Bhavan, Opp to Hotel Swagatham, Jaipur-302006, Assam (Phone: 0141-2200142).
- 8. Govt of Tamil Nadu Tourist Office, No.3-369/A/21-1, First Floor, Street No.1, Himayat Nagar, Hyderabad-500029 (Phone: 040-27667492).
- 9. Govt of Tamil Nadu Tourist Office, G-26 Dakshinappan Shopping Complex, No.2 Gariyaghat Road (South), Thakuria, Kolkata-700068 (Phone: 033-2423 7432).
- 10. Govt of Tamil Nadu Tourist Office, G-2A Royal Grace, Lok Manya Tilak Colony, Road No.2, Dadar East, Mumbai-400014 (Phone: 022-24110118, 24154621).
- 11. Govt of Tamil Nadu Tourist Office, C-1 State Emporia Complex, Baba Kharak Singh Marg, New Delhi-110001 (Phone: 011-2374 5427).
- 12. Govt of Tamil Nadu Tourist Office, Shop No.7 Rayu Chambers, Dr A B Road, Panaji, Goa-403001 (Phone: 0832-2226390).
- 13. Govt of Tamil Nadu Tourist Information Centre, TC 25/1641, S.S. Koil Road, Thambanoor, Thiruvananthapuram-695001 (Phone: 0471-2327310).
- 14. Govt of Tamil Nadu Tourist Office, Rashi Tourist Bungalow, U.P.S.T.D.C. Ltd, Paradkothi, Varanasi. (Phone: 0542-2208413).

Apart from the above, TTDC has also appointed leading Travel Agents in various parts of the country as its Selling Agents. These agents will sell tour tickets and book accommodation on behalf of TTDC.

RAIL-CUM-ROAD TOUR

Another salient feature is the operation of Rail-cum-Road Tour linking New Delhi, Mumbai, Kolkata, Jaipur, Hyderabad and Ahmedabad. In these tours, the tourists are received at Chennai Railway Station and then taken on a tour of Tamil Nadu in hi-tech coaches and are again given a warm send off at Chennai Railway Station. Confirmed rail tickets are provided to the tourists in these tours.

FAIR DIVISION

TTDC is organising the India Tourist and Industrial Fair every year since 1974 in the Island Grounds from January to March. State Government Departments & its undertakings, Central Government Departments & its undertakings and other State Government Departments and their undertakings regularly participate in this Fair. Besides these, private firms also participate by way of taking space in the Fair and market their products. For the benefit of visiting public, entertainment, amusement and shopping facilities are provided.

During non-Fair period, the land in Island Grounds is rented out to those who intend to conduct exhibitions, conventions, conferences, etc.

ONLINE RESERVATION

TTDC has earned the proud distinction of being the first State Tourism Corporation in India to launch the Online Reservation System for its hotels and tours. The online reservation system has been launched at website http://www.ttdconline.com wherein tourists can book any of the TTDC hotels and also package tours instantly from anywhere in the world. The payments can be made by using credit cards and confirmation of bookings obtained instantly. Cancellation can also be made by tourists through online reservation system instantly.

Other information about T.T.D.C.

• Registered Office of the organisation:

The Registered Office of TTDC is Tamil Nadu Tourism Complex, No.2 Wallajah Road, Chennai-600002.

• The powers, duties of officers and employees:

TTDC is managed by the Board of Directors with the day-to- day management being looked after by the Chairman and Managing Director. The overall management of TTDC is vested with the Board of Directors headed by the Chairman. The Board delegates its powers suitably to the Chairman & Managing Director for the smooth and efficient functioning of the organisation. The other officers and employees perform their duties with such powers as may be delegated by the Chairman & Managing Director/Board from time to time.

• The procedure followed in the decision making process, including channels of supervision and accountability:

The Chairman & Managing Director looks after the management of TTDC on a day-to-day basis and the various Heads of Departments in TTDC Viz. Chief Accounts Manager-cum-Secretary, Assistant Chief Manager (Hotels), Systems Analyst, Manager (Administration), Manager (Purchase), Manager (PR), Manager (Transport), Manager (Tour) and Manager (Fair) report to the Chairman & Managing Director and they are supervising the respective departments and are accountable for the performance of the departments under their control. All the purchases and works are finalised as per the provisions of Transparency in Tender Act.

• The norms set by it for the discharge of its functions:

Efficiency, integrity, speed in response, team work for evolving as a model organisation. Periodical reports to be submitted to management on monthly basis have been prescribed. Disposal of representations received from public is monitored through Personal Registers maintained by the Assistants working in various divisions of the Corporation.

The rules, regulations, instructions, manuals and records held by it or under its control or used by its employees for discharging its functions:

Memorandum and Articles of Association of the Company, Service Rules for the employees and instructions issued by the Government from time to time form the basis for discharging the functions of the company. • A statement of the categories of documents that are held by it or under its control:

The documents held by the company are the various correspondence between the company with the Government/parties coming in contact during the course of business both commercial and technical agreements, Bank Guarantees, data relating to the Officers and employees.

• The particulars of any arrangement that exists for consultation with, or representation by the members of the public in relation to the formulation of its policy or implementation thereof:

The suggestions/complaints received from the Public or parties dealing with TTDC are given due consideration and the views so expressed are considered in formulation of Policies or implementation thereof from time to time.

• A statement of the Boards, Councils, Committees and other bodies consisting of two or more persons constituted as its part or for the purpose of its advice, and as to whether meetings of those boards, councils, committees and other bodies are open to the public, or the minutes of such meetings are accessible for public:

The Board of Directors is the highest authority comprising of Directors and headed by the Chairman appointed by the Government from time to time. There are various other Committees such as Sub-Committee of the Board of Directors constituted or specific purposes and Departmental Promotion Committee, etc. of officers of TTDC constituted from time to time and these meetings are not open or accessible to the Public. The minutes are also not accessible to public.

• A directory of its officers and employees:

The name, address and contact phone numbers of the key officials are as follows:

| Managing Director | Thiru A.Chittaranjan Mohandoss,IAS | Ph:- off: 2538 0583 Res: 2462 1119 Fax: 2538 2772 e-mail: ttdc@vsnl.com |
|---|---------------------------------------|--|
| General Manager (Finance) & Company Secretary | Thiru N Prabhakaron | Ph: 2536 7850 Fax: 2538 2772 e-mail: ttdc@vsnl.com |

| Assistant Chief Manager (Hotels) | Thiru T.K.Nandagopal | Ph: 2536 7850 Fax: 2536 1567 e-mail: ttdc@vsnl.com |
|-------------------------------------|--------------------------------|--|
| Manager (Administration) | Thiru A.Thirunakkarasu | Ph: 2536 7850 Fax: 2538 2772 e-mail: ttdc@vsnl.com |
| Manager (Tours) | Thiru Mr.Joseph Rajasekaran | Ph: 2536 7850 Fax: 2536 1385 e-mail: ttdc@vsnl.com |
| Manager (Fair) | Thiru N Devaprakash Babu | Ph: 2536 1743 Fax: 2538 5102 e-mail: ttdc@vsnl.com |
| Project Engineer | Thiru D.John Britto | Ph: 2536 7850 Fax: 2538 2772 e-mail: ttdc@vsnl.com |
| Manager (Transport) | Thiru S.Natarajan | Ph: 2536 6444 Fax: 2538 2772 e-mail: ttdc@vsnl.com |

There are totally 580 employees (including the above said officials) working in T.T.D.C. as detailed below:

| Hotels Division | - | 389 |
|--------------------|---|-----|
| Transport Division | - | 65 |
| Corporation Office | - | 106 |
| Engineering Wing | - | 20 |
| | | |
| | | 580 |
| | | |

The monthly remuneration received by each of its officers and employees, including the system of compensation as provided in its regulations: The monthly remuneration is determined by the scale of pay, dearness and other allowances prescribed for the various posts as per the Service Regulations of TTDC. The budget allocated to each of its agency, indicating all plans, proposed expenditures and reports on disbursement: An extract of the financial highlights for the year 2005-06 are as follows:

| PARTICULARS | 2008-09 | 2007-08 | |
|--------------------------------------|---------|---------|--|
| (Rupees in Crore | | | |
| Turnover | 70.25 | 59.41 | |
| Gross Profit | 10.42 | 8.75 | |
| Gross Profit Ratio | 14% | 15% | |
| Interest | 0.37 | 0.41 | |
| Cash Profit | 10.05 | 8.34 | |
| Depreciation | 3.47 | 3.12 | |
| Profit (before extra-ordinary items) | 6.58 | 5.22 | |

| Extra-ordinary items gratuity / Pay commission arrears | 4.33 | 3.71 |
|---|-------|--------|
| Exgratia paid/payable to employees retired on VRS charged off during the year | | 1.09 |
| Net profit after extraordinary items (net profit before tax) | 2.25 | 0.42 |
| Income tax provision | 0.64 | 0.68 |
| Net profit/(Loss) for the year after tax | 1.61 | (0.26) |
| Provision for deferred tax | +0.36 | +0.25 |
| Provision for Fringe Benefit Tax | 0.06 | 0.06 |
| Net profit/(Loss) for the year | 1.91 | (0.07) |

• The manner of execution of subsidy programmes, including the amounts allocated and the details of beneficieries of such programmes:

Not applicable.

• Particulars of recipients of concessions, permits or authorisations granted by it:

Not applicable.

• Details in respect of the information available to or held by it, reduced in an electronic form:

Information related to Company Profile/Business is available at <u>www.tamilnadutourism.org</u>

• The particulars of facilities available to citizens for obtaining information, including the working hours of a library or reading room if maintined for public use:

Company does not maintain any public library.

• The name, designation and other particulars of the Public Information Officer/Assistant Public Information Officer/Appellate Authority:

PUBLIC INFORMATION OFFICER:

Thiru N Prabhakaron GM(Finance) & Company Secretary Tamil Nadu Tourism Development Corporation Ltd 'Tamil Nadu Tourism Complex' Wallajah Road' Chennai 600002 Phone: 2536 7850 Fax: 2538 2772 e-mail: ttdc@vsnl.com

ASSISTANT PUBLIC INFORMATION OFFICER

Thiru A.Thirunakkarasu Manager (Administration) Tamil Nadu Tourism Development Corporation Ltd 'Tamil Nadu Tourism Complex' Wallajah Road', Chennai 600002 Phone: 2536 7850 Fax: 2538 2772 e-mail: ttdc@vsnl.com

APPELLATE AUTHORITY:

Thiru Dr.A.Chittaranjan Mohandoss ,IAS Managing Director Tamil Nadu Tourism Development Corporation Ltd 'Tamil Nadu Tourism Complex' Wallajah Road' Chennai 600002 Phone:- off: 2538 0583, Res: 2462 1119 Fax: 2538 2772 e-mail: ttdc@vsnl.com

> Tamil Nadu Tourism Complex No.2 Wallajah Road, Chennai 600002 Phone: 91-44-2536 7850 (5 lines), Fax: 91-44-2538 2772 e-mail: ttdc@vsnl.com Website: www.tamilnadutourism.org Online booking: www.ttdc.online.com Copyright © 2007. Tamilnadu tourism. All Rights Reserved.