TAMILNADU EX-SERVICEMEN'S CORPORATION LTD (Corrected up to 07/12/2007) INDEX

<u>Sl.No.</u>	<u>Chapter</u>	Page No
1.	Background of this hand-book (Right to Information Act-2005)	2
2.	Objectives of Public Authority (TEXCO)	3
3.	Powers and duties of the officers and employees of the organisation	10
4.	List of Rules, Regulations, Instructions, Mannual and Records held by TEXCO	12
5.	Formulation of Policy	13
6.	Official Documents	13
7.	Information of Boards, Councils, Committees	14
8.	Name of the Public Authority	15
9.	Procedure followed in decision making process	16
10.	Information about the officers/employees (District wise)	18
11.	Salary & Allowances	20
12.	Public authorities, responsible for developmental, construction, technical works	21
13.	Information as per the following format	24
14.	List of beneficiaries in the format	25
15.	Details of norms/standards set by the department	25
16.	Information available in an electronic form	26
17.	Details of the information related to the various schemes, means, methods of facilitation	26
	available to the public	
18.	Frequently asked questions and their answers by public	26

Tamil Nadu Ex-Servicemen's Corporation Ltd

INFORMATION HANDBOOK

CHAPTER-1

Para No. 1.1.	Please throw light on the background of this hand-book (Right to Information Act-2005)	This handbook has been brought out as per the provisions of right to Information Act 2005 for proactive disclosure.			
Para No. 1.2.	2. Objective / purpose of this hand-book To share information on service TEXCO to Ex-Servicemen.				
Page No. 1.3.	Who are the intended <u>users</u> of this hand-book ?	Public especially Ex-Servicemen of Tamil Nadu.			
Page No. 1.4.	Organisation of the information in this hand-book.	Chapter wise index.			
Page No. 1.5.	Contact person in case some body wants to get more information on topics covered in the hand-book as well as other information also.				
Page No. 1.6.	Procedure and fee structure for getting information not available in the hand-book.	Formal written request with the fees as mentioned in the rules.			

OBJECTIVES OF PUBLIC AUTHORITY (TEXCO)

1. To provide necessary assistance to the Ex-Servicemen belonging to Tamil Nadu (hereinafter referred to as the Ex-Servicemen / and their dependants) in planning, formulating, securing of financial assistance / commencement and conduct of various business enterprises, and in establishing them for the resettlement / rehabilitation of Ex-Servicemen.

2. To formulate and execute various schemes for the welfare and economic uplift of the Ex-Servicemen and their dependants.

3. To promote entrepreneurship among Ex-Servicemen and their dependants.

4. To carry on the business of civil engineers, mechanical engineers, electrical engineers, aeronautical engineers, naval engineers, sanitary and water engineers, refrigeration and air-conditioning engineers, plumbers, brass founders, metal workers, mason, mechanists, smiths and tool makers and to manufacture, buy, sell, exchange, install work, alter, improve, manipulate, otherwise deal, prepare for market let on hire, all kinds of plants and machines, rolling stock, apparatus, tools, materials and things necessary or convenient for carrying on any of the business which the Company is authorized to carry on;

MISSION / VISION.

This Corporation has been established for the purpose of upliftment / welfare Ex-Servicemen in their civil life by providing employment opportunities.

ABOUT US.

A committee under the Chairmanship of then Deputy Minister for Defence, Thiru.K.P.Singh Deo, had been formed for creation of State Ex-Servicemen's Corporation like TEXCO, in the interest of Ex-Servicemen. Based on the recommendations of the Committee, Tamil Nadu Ex-Servicemen's Corporation Limited was formed on 28.01.1986 as approved by Government of Tamil Nadu vide G.O.Ms.No. 889 dt 07.05.1985 of Public (Ex-Servicemen) Department. Accordingly, this Corporation was registered under the Companies Act 1956 vide registration number 12609 / 1986. The date of incorporation of business was 12.02.1986.

DUTIES OF TEXCO.

Providing Industrial Security and other allied services based on the needs of Government Institutions / Departments / PSUs and Societies.

MAIN ACTIVITIES OF TEXCO.

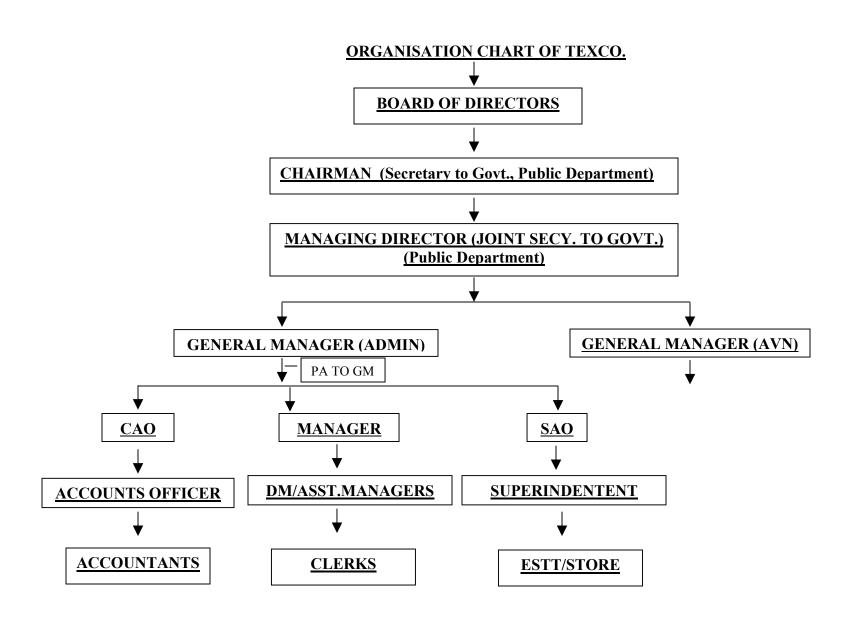
- Providing Security arrangements and other man power like, Accountant, Computer Literate, Warden, Nursing Assistant, Clerks, Typist, Telecommunication Operators, Pharmacist, Auto mobile Mechanics, Drivers, Fire Fighting Crew, Gun man, etc.,
 - * Managing Paid Parking System.
 - * Maintenance and management of BELL 412 HELICOPTER AND CESSNA Air Craft of Government of Tamil Nadu.

1. <u>Security services.</u>

The Corporation operates 1875 units for providing security services on contract and 9638 Ex-Servicemen are employed in this scheme (as on 30.11.2007). The major clients are BSNL, TNEB, CPCL, IOC, BPCL, TNCSC, TNMSC, Corporation of Chennai, Corporation of Madurai, Tamil Nadu Text Book Society, TNPCB, etc.,

2. <u>Paid Parking System.</u>

The Corporation of Chennai has entrusted the task of collecting parking fee for the four wheelers in the notified areas of Corporation of Chennai since 1987. As per the present system, a contract was entered between TEXCO and Corporation of Chennai with the conditions that the net profit, fetched out of this project will be shared in the ratio of 30 : 70 after meeting all the direct and indirect expenses. The present contract has been entered on 02.06.2007 for an another two years. 199 Ex-Servicemen and their Dependants are employed in this activity.



EXPECTATION OF THE TEXCO FROM THE PUBLIC FOR ENHANCING ITS EFFECTIVENESS AND EFFICIENCY.

- To Cooperate with Ex-Servicemen and give suggestions in rendering quality and disciplined service.
- Suggestion from the Public for the improvement of system on Paid Parking.
- Social auditing of Paid Parking System to ensure proper collection and improve the revenue.

ARRANGEMENTS AND METHODS MADE FOR SEEKING PUBLIC PARTICIPATION / CONTRIBUTION.

- Annual General Body Meetings.
- Personal meetings with institutions.
- Positive criticism from Press.

<u>MECHANISM AVAILABLE FOR MONITORING THE</u> <u>SERVICE DELIVERY AND PUBLIC GRIEVANCE RESOLUTION.</u>

- Feedback through Assistant Managers in the Districts
- Surprise check / visit to the projects by the officials of TEXCO at all levels.
- Feed back (by complaints / appreciations) from our clients.
- Continuous monitoring by GM/MD

ADDRESS OF THE MAIN OFFICE OF TEXCO AND OTHER OFFICES AT DIFFERENT LEVELS.

HEAD OFFICE

Major Parameswaran Memorial Building No.2, West Mada Street, Sri Nagar Colony, Saidapet, Chennai – 600 015.

BRANCH OFFICES

Districts	Level	Address	
VILLUPURAM	Assistant Manager	No. 12, K.R.R.Illam	
	(on contract)	Ramachandra Layout, Poonthottam,	
		Villupuram – 605 301	
TRICHY	Assistant Manager	C/o. Ex-Servicemen's Welfare,	
	(on contract)	19-A, Warners Road, Trichy – 620 001	
SALEM	Assistant Manager	C/o. Baby Tailor	
	(on contract)	No.1/82.C, Athigari Patty (Vill),	
		Udayapatty, Salem – 636 140.	
TIRUNELVELI	Assistant Manager	No.B, 183, First Floor, NGO 'B" Colony,	
	(on contract)	(Near New Bus Stand), Thirunelveli – 627 007.	
MADURAI	Assistant Manager	Room No.6, Jawan Bhavan,	
	(on contract)	No.32, West Veli Street,	
		Near Railway Station, Madurai – 625 001.	
COIMBATORE	Assistant Manager	C/o. Ex-Servicemen Welfare	
	(on contract)	No. 27, T.B.Road, Jawan Bhavan, Coimbatore – 641018.	
THANJAVUR	Assistant Manager	C/o. Ex-Servicemen Welfare	
		M.K.Moopanar Road	
		Opposite to Head P.O., Thanjavur – 613 001	

AT HEAD OFFICE

MORNING HOURS OF THE OFFICE (TEXCO)

(MONDAY TO FRIDAY) - 10.00 a.m.

<u>CLOSING HOURS OF THE OFFICE (TEXCO)</u> 05.45 p.m.

POWERS AND DUTIES OF THE OFFICERS AND EMPLOYEES OF THE ORGANISATION.

DES	IGNATION	MANAGING DIRECTOR (EX-OFFICIO)
Powers	Administrative	 To look after the day-to-day management of the various functions of the company including administration, accounts and finance, audit, marketing, purchase, etc., To appoint all categories of personnel required for operating various scheme such as, Paid Parking System'. Telecommunication ONGC', etc., after they have been selected by a committee to be duly appointed by the Board of Directors, short term appointment not exceeding 60 days for smooth functioning of an on-going scheme may be undertaken and reported to the Chairman.
	Financial	Revenue expenditure. = 5 lakhs (at any one time) Capital expenditure = 50,000/- (at any one time)
	Other	1. Delegated by the Board of Directors of TEXCO from time to time as per the provisions in the Memorandum and Articles of Associations.

DES	IGNATION	GENERAL MANAGER
DES Powers	IGNATION Administrative	 In-charge of implementation of various activities of TEXCO. General administration, establishment, supervision, surprise checks, enquiry, etc., Survey and finalization of agreements, execution of agreements and followup action as per the direction of MD / Board of Directors. Legal matters, including the agreements, projects theft, fire, accident, etc., Sanctioning of leave of staff and their allowances etc as per the guidelines of MD / Board. To appoint all categories of personnel required for operating various schemes with the approval of MD. With the approval of MD, responsible for appointment of staff and inter-transfer of staff and officers at corporate office, or any other branch that may be opened. To accept, sanction, endorse any contracts by and on behalf of the
		7. With the approval of MD, responsible for appointment of staff and inter-transfer of staff and officers at corporate office, or any other branch that may be opened.
		 the officers of the corporation depending upon the merits of the cases at the approved government rates. 13. Responsible for canvassing new projects and for liaisoning with the clients. 14. Exercise sanctioning powers as delegated by the Board of Directors

	from time to time.15. Responsible for administration, maintenance of discipline.16. Any other duties that may be assigned by the Managing Director from time to time.		
Financial	Revenue expenditure= Rs. 2.5 lakhs (at any one time)Capital expenditure= Rs. 10,000/- (any one time)As far as revenue expenditure is concerned, other than salary andwages for all other revenue expenditure exceeding Rs. 1,00,000 priorapproval of MD is to be obtained.As far as capital expenditure is concerned, prior approval of MDis to be obtained.		
Other	Delegated by the MD / Board of Directors of TEXCO from time to time.		

LIST OF RULES, REGULATIONS, INSTRUCTIONS, MANUAL AND RECORDS HELD BY TEXCO.

Name / title of the document.	: Service records of TEXCO
Type of the document	: Service Rules, Memorandum & Articles of Association.
Brief write-up on the document	: These rules shall be called "SERVICE RULES OF THE TAMIL NADU EX-SERVICEMEN'S CORPORATION LIMITED" (TEXCO) and shall be deemed to have come into force on and with effect from 26 th January 1986. This is meant for all the whole time salaried staff and officers employed at the Registered Office of this Corporation, regarding recruitment, selection, scale of pay for the post, eligibility, general service conditions for the promotion, deputation, and transfer, etc.,

From where one can get a copy of rules, regulations : TEXCO Ltd., Saidapet, Chennai – 600 015. Instructions, manual and records.

Telephone Number - 22352947 FAX - 22301791 Email-texco@dataone.in others-Nil.

Fee charged by the department for a copy of rules, : As per rules. regulations, instructions, manual and records(if any)

CHAPTER-5

Formulation of Policy The Board of Directors can change the policy issues in consultation with Ex-Servicemen. Very recently, training of Ex-Servicemen has been taken up for creating additional opportunities for self-employment.

CHAPTER-6

OFFICIAL DOCUMENTS

S.No.	Category of document	the	Name of the document and its introduction in one line	Procedure to obtain the document	Held by / under control of
1.	Service Rules		This rule applicable to the whole time employees in respect of selection, recruitment and eligibility for the each post as per the Government norms in force.	request with the fee as mentioned in the	
2.	Memorandum Articles Associations	& of	This is framed as per the provisions of the Companies Act, 1956.		

INFORMATION ON BOARDS, COUNCILS, COMMITTEES.

Name and address of the Affiliated body	Board of Directors of TEXCO.
Type of affiliated body	Board of TEXCO.
Brief introduction of the affiliated body	Established during the year 1985.
Role of the affiliated body – To take policy decisions	Policy decision making authority
Structure and member composition	Eight, nominated by the Government.
Head of the Body	Chairman (Secretary to Government, Public Department).
Address of main office and its branches	As mentioned in page.7
Frequency of meetings	Once in quarter as per the provisions of the Companies Act, 1956.
Can public participate in the meetings ?	Not at all.
Are minutes of the meetings prepared ?	Yes.
Are minutes of the meeting available to the public ? If yes, please	Yes, on formal written request.
provide information about the procedure to obtain them.	

NAME OF THE PUBLIC AUTHORITY

Department Appellate Authority.

S.No.	Name	Designation	Phone No. (office) / Residence	FAX	E.mail	Address
1.	Tmt. Jayashree Muralidharan	General Manager	22352838	22301791	gmtexco @ dataone.in	TEXCO Ltd., Saidapet, Chennai- 600 015.

Public Information Officer.

S.No.	Name	Designation	Phone No. (office) / Residence	FAX	E.mail	Address
1.	Thiru K.Basker	Secretary-cum- Administrative Officer	22352947	22301791	texco @ dataone.in	TEXCO Ltd., Saidapet, Chennai- 15

Assistant Public Information Officer

S.No.	Name	Designation	Phone No. (office) / Residence	FAX	E.mail	Address
1.	Thiru L.Selvadurai	Accountant	22301792	22301791	texco @ dataone.in	TEXCO Ltd., Saidapet, Chennai- 15

PROCEDURE FOLLOWED IN DECISION MAKING PROCESS

What is the procedure followed to take a decision for various matters ? (A reference to Secretarial Manual and Rule of Business Manual and other rules/ regulations etc can be made).

: Process of entry into contract

- 1. Demand from client.
- 2. Conducting security survey to determine the actual requirement of personnel and financial commitment.
- 3. Based on the acceptance of the security survey report contract agreement will be executed.
- 4. From TEXCO side, General Manager is the competent authority to execute the contract agreement.
- 5. From client side the officer authorized by the client office
- 6. Usually the period of contract is minimum one year.

Procedure for employment

- 1. Collecting the data of Ex-Servicemen from the respective District AD/DD's of DEW.
- 2. Maintaining the list as per their registration seniority.
- 3. As and when the demand is received from the clients, the Ex-Servicemen will be sponsored by TEXCO on contract basis.
- 4. Usually the period of contract is one year.

What are the documented procedures / laid down procedures / defined criteria / rules : Contract basis. to arrive at a particular decision for important matters ? What are different levels through

Which a decision process moves ? What are the arrangements to communicate the decision to the public ?	:	Through press releases and by post.
Who are the officers at various levels whose opinions are sought for the Process of decision making ?	:	Board of Directors & Administrative Dept. (Public).
Who is the final authority that vets the decision ?	:	The Board of Directors.

Please provide information separately in the following format for the important matters . on which the decision is taken by the public authority.

Sl.No.	
Subject on which the decision is to be taken	: <u>Authority</u>
	(i) Recruitment - Committee/MD
	(ii) Contracts - GM
Guideline / Direction, if any	
Designation of the officers involved in decision making	: SAO, AO, CAO, GM & MD.(executive decision), Board of
	Directors (for Board level decision).
Contact information of above mentioned officers	: As mentioned in page No. 22. (Para No. 10.1)
If not satisfied by the decision, where and how to appeal	: To Govt. of Tamil Nadu.

INFORMATION ABOUT THE OFFICERS / EMPLOYEES (DISTRICT WISE)

S.No.	Name / Tvl. / Tmt.	Designation	Phone No. Office / Residence	FAX	E-mail	Address
1.	Jayashree Muralidharan	General Manager	22352838	22301791	gmtexco @ dataone.in	TEXCO, Saidapet, Chennai – 15
2.	J. Hariharan	Chief Accounts Officer	22301792 / 22476554	-do-	texco @ dataone.in	-do-
3.	S.Basker	Secretary – cum- Admin. Officer	22352947 / 22335644	-do-	texco @ dataone.in	-do-
4.	S.Murale	Accounts Officer	22301792 / 22235065	-do-	texco @ dataone.in	-do-
5.	P.Jayaseelan	Deputy Manager	22301792 24722999	-	-	-do-
<mark>6.</mark>	T.Narayanan	Assistant Manager	95452/2308 323	-	-	Room.No.06, Jawan Bhavan, No.32, West Veli Street, Near Railway Station, Madurai – 625 001
7.	F.Mark	Assistant Manager	04416 – 221387	-	-	No.12, KRR Illam, Ramachandra Layout, Poonthottam, Villupuam – 605 301

<mark>8.</mark>	A.Ganesan (Incharge)	<mark>- do-</mark>	95431 – 2414440	-	-	C/o. Ex-Servicemen Welfare, 19/A, Warness Road, Trichy – 620001
<mark>9.</mark>	A.Francis	<mark>-do-</mark>	95427 – 2241717	-	-	C/o.Baby Tailor, No.1/82. C, Athigaripatty (Vill), Udayapatty (P.O), Salem – 636140
<mark>10.</mark>	P.Abdul Khader	<mark>-do-</mark>	95462- 2554491	-	-	No.B/183, First Floor, NGO "B" Colony, (Near New Bus Stand), Thirunelveli, Pin – 627 007
<mark>11.</mark>	A.Francis (Incharge)	<mark>-do-</mark>	<mark>95422 –</mark> 2211888	-	-	C/o. Ex-Servicemen Welfare, No.27, T.B. Road, Jawan Bhavan, Coimbatore – 641 018
12.	R.S.Kesavan	-do-	22423340 / 22301793	22301791	texco @ dataone.in	TEXCO Ltd, Saidapet, Chennai – 15
<mark>13.</mark>	T.Mannu	<mark>-do-</mark>	22301793	<mark>-do-</mark>	texco @ dataone.in	-do-
14.	R.Mohandass	-do-	22301793 / 64505227	-do-	texco @ dataone.in	-do-
<mark>15.</mark>	A.Mathialagan	<mark>-do-</mark>	2230 1793	<mark>-do-</mark>	texco @ dataone.in	<mark>-do-</mark>

SALARY & ALLOWANCES

S.No.	Name	Designation	Monthly	Compensation /
			remuneration	Compensatory
	Tvl/Tmt		(Rs.)	allowance
1.	Jayashree Muralidharan	General Manager	<mark>30,306/-</mark>	
2.	J. Hariharan	Chief Accounts	<mark>20,621/-</mark>	
		Officer		
3.	K.Basker	Secretary-cum-	<mark>18,805/-</mark>	
		Administrative		
		Officer		
4.	S.Murale	Accounts Officer	<mark>9819/-</mark>	
5.	P.Jayaseelan	Deputy Manager	<mark>14,328/-</mark>	
6.	N.Senthil Subramanian	Accountant	<mark>11,812/-</mark>	
7.	L.Selvadurai	Accountant	<mark>11,812/-</mark>	
8.	T.Duraian	Accountant	<mark>8,897/-</mark>	
9.	T.Narayanan*	Assistant Manager,	<mark>8415</mark>	
		Madurai		
10.	R.S.Kesavan *	Assistant Manager,	<mark>8415/-</mark>	
		Agreement		
11.	A.Mathialagan *	Assistant Manager,	<mark>8415/-</mark>	
		Chennai Central		
12.	R.Mohandhas *	Assistant Manager,	<mark>8415/-</mark>	
		Recruitment		

13.	F.Mark *	Assistant Manager, Chennai North	8415/-	
14.	P.Abdul Khadar *	Assistant Manager, Tuticorin	<mark>8415/-</mark>	
15.	A.Ganesan *	Assistant Manager, Trichy	<mark>8415/-</mark>	
16.	T.Mannu*	Assistant Manager, Chennai South	<mark>8415/-</mark>	
17.	A.Francis*	Assistant Manager, Salem	<mark>8415/-</mark>	

* Contract salary.

CHAPTER-12

PUBLIC AUTHORITIES, RESPONSIBLE FOR DEVELOPMENTAL, CONSTRUCTION, TECHNICAL WORKS.

- NOT APPLICABLE.

(FOR OTHER PUBLIC AUTHORITIES).

NO BUDGETORY SUPPORT FROM GOVERNMENT (SELF SUSTAINED)

However, Budget estimate 2005-06 (Balance sheet and profit and loss accounts) as approved by Board of Directors is reproduced below :-

(Rs. in	lakhs)	(Rs. ir	ı lakhs)
Liabilities	Budget Estimate 2007-08	Assets	Budget Estimate 2007-08
1. Paid up share capital		1. Fixed Assets	
(a) State Govt.	17.91	(a) Gross Fixed Assets	69.25
(b) TNEPB Fund	5.00	(b) Less Depreciation	49.96
2. Reserves and Surplus		Net fixed Assets	19.29
(a) Surplus transferred from	2863.24		
profit & loss a/c.		2. Capital work in progress	
-		3. Investments	
3. Borrowings	-	4. Current Assets and loans	
_		and advances	
4. Creditors – TNEPB loans &	-	(a) Inventories	0.25
others		(b) Sy.Deb.	1826.70
		© Cash and Bank balance	1435.75
5. Current liabilities and		(d) Prepaid expenses	1.00
provisions		(e) Loans & advances	416.53
(a) Sy. Cr.	272.12	(f) Deposits	44.00
(b) Tax provision	-		
6. Provision for expenses	585.25		
TOTAL	3743.52	TOTAL	3743.52

PROJECTED BALANCE SHEET AS ON 31.03.2008

PROFIT & LOSS ACCOUNT

SIAIEN	
Particulars	Budget Estimate 2007-08
1. <u>Income</u>	
(a) Project Income	5559.11
(b) Other Income	18.00
Total	<u>5577.11</u>
2. Expenditure	
(a) Project cost	4927.28
(b) Admin expenses	95.00
(c) Finance expenses	6.00
(d) Provision for bad	
debts/written off	25.00
(e) Others	
TOTAL	<u>5053.28</u>
3. Profit before depreciation	523.83
4. Depreciation	4.00
5. Operating profit before Tax	519.83
6. Provision for taxation	1.00
7. Profit after tax	518.83
8. Prior period income /	-
expenses	
Net profit / loss	518.83

STATEMENT - II

INFORMATION AS PER THE FOLLOWING FORMAT:

Eligibility of Beneficiary	Ex-Servicemen
Pre-requisites for the benefit	Ex-Servicemen up to the age of 58.
Procedure to avail the benefits of the programme	An application in prescribed format can be given in any TEXCO office.
Criteria for deciding eligibility	First come first serve.
Where to apply or whom to contact in the office for applying	AM (Recruitment) in Head Office and AMs in outstations
Application fee (where applicable)	Nil
Other fees (where applicable)	Nil
Application format (where applicable. If the application is made on plain paper please mention it along with what the applicant should mention in the application)	Format attached
List of attachments (certificates / documents)	Ex-Servicemen Discharge Book and Identity Card issued by respective AD/DD Ex-Servicemen Welfare.
Format of attachments	-do-

* Where to contact in case of process related complaints. -

GM/MD TEXCO.

No.2, West Mada Street, Sri Nagar Colony, Saidapet, Chennai – 600 015.

LIST OF BENEFICIARIES IN THE FORMAT. : NOT APPLICABLE.

S.No.	Beneficiary Name	Validity period	Parent / Guardians	Address
	•			

CHAPTER-15

DETAILS OF NORMS / STANDARDS SET BY THE DEPARTMENT.

The norms followed by TEXCO for the contract personnel deployed in various projects with different organizations are as under :-

a) <u>SECURITY SERVICES.</u>

Security Guard – From Sepoy to Havildhar in Army and equivalent rank in IAF and Navy.

Head Security Guard - Naib Subedar to Hony Captain in Army and equivalent rank in IAF and Navy.

Assistant Security Officer - - -do-

Security Officer -

b) **FOR TECHNICAL.** Based on the proficiency certificate or trade held by the Ex-Servicemen with the above rank will be provided to meet the requirement of clients.

-do-

c) <u>QUALITY STANDARDS ON SECURITY</u>. Discipline, Alertness, Punctuality, Proper Turnouts, Dedication, Sincerity, Determination and Brave.

d) <u>EMPLOYMENT OPPORTUNITIES</u>.

Chennai and Suburban Areas : At the time of registration itself.

Other Districts : Availability of vacancies in the project. The employment opportunities are based on First come first serve basis.

CHAPTER-16

Information available in an electronic form.

It is under process.

CHAPTER-17

DETAILS OF THE INFORMATION RELATED TO THE VARIOUS SCHEMES.

MEANS, METHODS OF FACILITATION AVAILABLE TO THE PUBLIC.

Through news paper			
Notice board			
Inspection of Records in the office	Not applicable		
System of issuing of copies of documents			
Website of the Public authority : (under process)			
Other means of advertising			
CULL DEEDE 40			

CHAPTER-18

FREQUENTLY ASKED QUESTIONS AND THEIR ANSWERS BY PUBLIC

1. What is the tariff rate per hour for parking the vehicle particularly cars ?

Ans : Rs. 5/- (upto six hours)

2. Whether the pass is valid for parking the vehicle any where in the city within the six hours ?

Ans : Yes.

3. Whether TEXCO can provide security arrangement for temporary period of a week / two weeks or so to the Public ?

Ans : TEXCO is providing security arrangements mainly to the Govt. Institution. However, if a written request is received from the reputed private firm, the request may be considered.

RELATED TO SEEKING INFORMATION

APPLICATION FORM (DRAFT)

From	То
	The Public Information Officer
	TEXCO Ltd.,
	Saidapet, Chennai – 15

Lr.No. -----

dt -----

Sir,

Sub : TEXCO – Right to information Act 2005 – Details on ------ - requested – reg.

I would like to have the following information from your office along with the documents if any :-

1. 2.

3.

I have enclosed the receipt of prescribed fees for your perusal.

Please acknowledge.

Yours faithfully

(Signature of the applicant)

Application form (a copy of filled application form for reference)	As above.
Fee	As per Tamil Nadu Right to Information (Fees) Rules 2005
How to write a precise information request – Few tips	As above.
Right of the citizen in case of denial of information and procedure	1 st appeal within 30 days - APPELLATE AUTHORITY.
to appeal.	2 nd appeal within 90 days - State Information Commission.

WITH RELATION TO TRAINING IMPARTED TO PUBLIC BY PUBLIC AUTHORITY :

Name of training programs with brief description	<u>Computer</u>	Driver
Time period for training programme / scheme	2 Months	1 Month
Objective of training	To upgrade the skill of Ex-	To upgrade the skill of Ex-
	Servicemen and to increase the scope of employment	Servicemen and to increase the scope of employment
	opportunities and earnings	opportunities and earnings
Physical and financial targets (Last year)	Nil	Nil
Eligibility for training	S.S.L.C pass	Ex-Servicemen
Pre-requisite for training (if any)	Working in the projects of TEXCO	Working in the projects of TEXCO
Financial and other form of help (if any)	Nil	Nil
Description of help (Mention the amount of financial help, if any)	Rs.2000/- each	Rs.1800/- each (App.)
Procedure of giving help	Application to AM (TEXCO)	Application to AM (TEXCO)
Contact information for applying	SAO in H.O and District in AM	SAO in H.O and District in AM
	concerned	concerned
Application fee (wherever applicable)	Nil	Nil
Other fees (wherever applicable)	Nil	Nil
Application form (In case the application is made on plain paper, please mention the details which the applicant has to provide)	Nil	Nil

List of enclosures / documents	Copy of Discharge Book and	Copy of Discharge Book and
	Identity Card issued by AD/DD	Identity Card issued by AD/DD
	Ex-Servicemen Welfare offices	Ex-Servicemen Welfare offices
Format of enclosures / documents	Nil	Nil
Procedure of application	Nil	Nil
Selection procedure	All willing and eligible Ex-	All willing and eligible Ex-
	Servicemen	Servicemen
Time table of training programme (in case available)	Not available	Not available
Process to inform the trainee about the training schedule	Through AM concerned	Through AM concerned
Arrangement made by the Public Authority for creating public	Circulars and personal advise	Circulars and personal advise
awareness about the training programmes.		
List of beneficiary of the training programme at various levels	Ex-Servicemen of Tamil Nadu	Ex-Servicemen of Tamil Nadu
like district level, block level etc.,		

**

TAMIL NADU EX-SERVICEMEN'S CORPORATION LIMITED, CHENNAI-15

APPLICATION FORMAT FOR REGISTRATION BIO-DATA OF Ex-SERVICEMEN

1.	Date of Registration	:		
2.	TEXCO Number			
3.	Service Number		Rece	
4.	Rank	:	pas	
5.	Name	:		
6.	Trade & Corps Army/Navy/IAF	:		
7.	Father's Name	:		
8.	Character & Medical Category	:		
9.	Date of Birth/Age	:		
10.	Date of Enrollment	:		
11.	Date of Discharge	:		
12.	Total No of years of service in services	:		
13.	PPO No & Date	:		
14.	Ex-Servicemen Identity Card	:		
15.	Discharge Book No	:		
16.	Identification Marks (a)	:		
	(b)	:		
17.	Reason for Discharge	:		
18.	Amount of Pension & Bank/Treasury : with place & Account No			
19.	Address given in the Discharge Book :			
20.	Next of kin with full address :			
21.	Permanent Address with Pin Code & Phone Number	:		
22.	Temporary Address with Pin Code & Phone Number	:		
23.	Education qualifications			
	(a) Civil			
	(b) Service	· :		
	(c) Special qualification(d) Additional profession, if any	:		
24.	Religion	· ·		
25.	Caste	:		
26.	Proficiency in Tamil with std of Exam passed	:		
27.	Date of joining in TEXCO	:		
28.	Previous Project of TEXCO	:		
29.	Now posted to	:		
Left	hand thump impression	Si	gnature	
Stati	on : C	ountersigned		

Recently taken passport size photo

Date :

<u>ARMY</u>

<u>COMBINED CERTIFICATE OF DISCHARGE AND RECOMMENDATION FOR</u> <u>CIVIL EMPLOYMENT</u>

COMBATANTS

PART-I

CONDITIONS FOR ISSUE OF DUPLICATE DISCHARGE BOOK

- 1. This discharge book must be preserved carefully. If this is lost, A DUPLICATE COPY WILL NOT BE ISSUED. Only exceptional circumstances and at the discretion of Officer i/c Records a duplicate certificate can be issued. Officer i/c Records must be informed of the cause of loss immediately on occurrence, through the Secretary Zila Sainik Board.
- 2. Loss of this certificate is to be reported to the nearest Police Station and a copy of FIR obtained.
- 3. A finder of this certificate has no right to retain it. He should either deposit it to the nearest Police Station or post to Officer-in/Charge Records.
- 4. This Discharge Book is not transferable. Amendments, alterations, erasures of entries or any attempt at tampering constitutes a grave offence and will render the persons concerned liable to prosecution. Amendments if necessary to be effected only under the seal of Officer i/c Records.

PART-II

GENERAL INSTRUCTIONS

- 1. The Service and Discharge Certificate will be issued only on release from the Army.
- 2. Any query, request or complaint against Govt. authority is to be made to Officer-in-Charge Records concerned.
- 3. Soldier is to Report to the nearest RSB/ZSB for assistance in finding employment and is to get his name registered, with them.

PART-III

PERSONAL PARTICULARS

- 1. Name in Full (Block Capitals)
- 2. Father's Name in full
- 3. Religion
- 4. Whether Scheduled Cast/Scheduled Tribe
- 5. Case (if any)
- 6. Date of Birth
- 7. Colour of Eyes
- 8. Height

- 9. Identification Marks
- 10. Marital Status
- 11. Full name of wife or next of Kin
- 12. Permanent Home Address

House No, Name of Street/Road/Mohalla

Village/Town

Post Officer

Telegraph Office

Tehsil

Nearest Railway Station

District

State

RSB and ZSB serving the area

Pin Code

PART-IV

SERVICE PARTICULARS

1.	Enrolled in Indian Army/Navy/Airforce as on
2.	Date of Attestation (Date of oath of Allegiance taken)
3.	Total Service years Months days.
4.	Released/Retired/Discharged/Dismissed from service on by the order of
5.	Status of individual as 'Ex-Servicemen' as per current definition
6.	Reasons for Release/Discharge/Dismissal
7.	Terms of engagement
8.	Trade in which served
9.	Details of Sea/Air Service Years Months Days.
10.	War Service showing Theatre of Operation.
11.	Service Abroad
	Country
	Appointment
	From To
12.	Monthly rate of pay and allowances.

33

- 13. Medal/Decorations/Commendations/Mention-in-Despatches.
- 14. Character assessed at the time of retirement.

PART-V

QUALIFICATIONS & COURSES

1. Civil Educational Qualification :-

At the time of joining Service

Acquired while in service

- 2. Service Test & Examination
- 3. Specialist/Service Courses
- 4. Foreign Language courses passed
- 5. Proficiency in professional trade
- 6. Resettlement/Vocational Courses undergone

PART-VI

MEDICAL RECORD

1. Details of battle wound, disability with percentage.

PART-VII

FAMILY PARTICULARS

DETAILS OF FAMILY MEMBERS

Sl.No.	Name	Age	Relationship

PART-VIII

SPORTS AND EXTRA CURRICULAR ACTIVITIES

- 1. Inter Services, National and International level.
- 2. Extra Curricular Activities (In case this information is available)

PART-IX

MISCELLANEOUS

1. Occupational Record prior to joining service.

2. Details of TA Service

Date of embodiment _____

Date of dis-embodiment _____

- 3. Priority for re-employment as per Govt. of India Letter No
- 4. Equation of Service educational qualification with civil educational qualifications with authority of Govt. of India letter No

Amy Education Certificate	Civil Equivalent
Army Special	Matric
IA I	VIII
IA II	VI
IA III	IV

(For State Govt., equivalents please refer to State Govt. orders)

- 5. Equation of Army trades with that of civil trades quoting authority of Govt. of India letter. Details to be included are code No. Army Trade, NCO code No, Civil trade and authority.
- 6. Vocation/Trade/Business for which considered fit.
- 7. Proficiency in MT driving. Whether civil driving licence or bade held. Also which type of civil vehicle has been driven :-

Heavy Vehicle

Light Vehicle

Motorcycle

FINANCIAL ASSISTANCE

8. Details of Financial Assistance Provided.

Sl.No.	Date of payment	Nature of	From	Amo	ount	Signature of the
		Assistance		Rs.	p.	Paying Officer

9. REGISTRATION FOR RE-EMPLOYMENT :

RSB/ZSB Registration

Registration Number

Date

RSB/ZSB (mention place)

Civil Employment Exchange Registration

Registration Number

Date

Place

10. Emoluments Last drawn

(Does not include free ration, accommodation, clothing, L.T.C, medical facilities).

11. Pension Entitlement.

Amount of pension Sanctioned	:
Nature of pension and Period of grant Amount of Retirement Gratuity	:
Capitalised value of commuted pension	:
Enhanced/Normal rate of Family Pension admissible to spouse of the soldier	:

PART-X

CERTIFICATE

1. Identity certificate for the families of Service pensioner, it should include the following :

Joint photograph of pensioner and wife.

No. Rank and Name

Unit/establishment in which last served.

Net qualifying service for pensionary awards as assessed by PSAS/PAO (OR).

Pay scale of rank and group held.

Rank and group held at the time of discharge and in which pensioned.

Pay and allowances last drawn.

2. Details of the dependents at the time of leaving service who are entitled to receive medical/dental treatment admissible under the existing rules of the service.

Sl.No	Name	Age	Relationship

Note :

- 1. The term family will include wife/husband, mother, father, un-married children including step/adopted children upto 18 years of age who are dependent on the pensioner.
- 2. Non-pensioner are not entitled to medical attendance/treatment from service sources.

NOTE

Any person finding this Discharge Certificate is requested to deposit it with the nearest Police Station or forward the same to the Officer-in-Charge Records ______.

EX-SERVICEMEN IDENTITY CARD		Identification Mark
I.CARD No	Passport	Left Thumb Impression
No	size photo	Signature of Holder
Rank		
Name		
Regiment/Corps Date of	birth	(Stamp and Signature of Issuing Officer)
Father's Name		NOTE
Address		1. Report loss to your Zila Sainik Board
	S	Immediately.
Date of discharge Pension	n Rs	2. Finder to return this card to the Directorate
		General Resettlement, West Block IV,
		R.K.Puram, New Delhi-110066

LIST OF BOARD OF DIRECTORS

- Thiru.D.Jothi Jagarajan, IAS., Secretary to Government., Public Department, Ex-Officio Chairman, TEXCO, Secretariat, Chennai – 600 009
- Dr. A.Chittaranjan Mohandoss, I.A.S., Joint Secretary to Government, Public Department, Ex-Officio Managing Director, TEXCO, Secretariat, Chennai – 600 009.
- Thiru C.R.Balaji, MCA., MBA., ICWA(Inter), Cost Analyst, Finance (BPE) Dept., Ex-Officio Director, TEXCO, Secretariat, Chennai – 600 009.
- 4. Thiru R.Rajendran, M.A., Joint Director (Coir & Industrial Co-Operative), Industries & Commerce, & Ex-Officio Director, TEXCO, Chepauk, Chennai – 600 009.
- Colonel N.M.Shankar, VSM., Col. Administration (D&V), HQ ATNK & K Area, & Ex-Officio Director, TEXCO, Island Ground, Chennai – 600 009.
- 6. Cdr. C.M.Nathan, Motor Transport Officer, INS Adyar, Naval office, Ex-Officio Director, TEXCO, Chennai – 600 009.
- 7. Cmde. R.Seshadri Vasan (Retd.) Director (TEXCO) New No.1, Old No. E 47/4, 20th Cross, Besant Nagar, Chennai – 600 090
- Gp. Capt. G.S.Nanda, Senior Medical Officer, Air Force Station, Tambaram, Chennai - 45